78% of survey participants work in roles of Promotores and Community Health Workers. Other occupations included: Patient Navigators, Lay Health Advocate, Peer health Educator, Community Health Representative, and CHW students.

Needs and Wants...

Which of the following are needed to support your activities as a P/CHW?

Topics of Interests

- Prevention/Lifestyle
- Chronic Disease
- Diabetes
- Mental Health
- Human Trafficking
- Youth Programs
- Health Costs
- Affordable Care
- State Government
- Injuries
- Other

Not Interested
Interested
Awareness that the US Department of Labor's classification SOC 21-1094 includes P/CHW's that work outside of healthcare agencies.

Awareness that the new SOC 21-1094 enables more recognition and funding of P/CHW's.

23% Aware of ACA initiative is structured to include CHWs
11% Worked ACA Enrollment
47% Concerned about the Term "Navigator"

Who we serve...

Community Ethnicity Served

<table>
<thead>
<tr>
<th>Ethnicity</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Latino/His.</td>
<td>89</td>
</tr>
<tr>
<td>White</td>
<td>87</td>
</tr>
<tr>
<td>Black or...</td>
<td>5</td>
</tr>
<tr>
<td>Other</td>
<td>3</td>
</tr>
</tbody>
</table>

Language Spoken

<table>
<thead>
<tr>
<th>Language</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Spanish</td>
<td>46%</td>
</tr>
<tr>
<td>English</td>
<td>53%</td>
</tr>
<tr>
<td>Other (Specify)</td>
<td>1%</td>
</tr>
</tbody>
</table>
The different roles performed by Promotor(a)s and CHW's.

About Our CHW's

Skills Mostly Used
- Advocacy 12%
- Bilingual 9%
- Communication 9%
- Capacity building 12%
- Confidentiality 11%
- Computer 12%
- Interpersonal 12%
- Organizational 9%
- Service coordination 8%
- Teaching 9%

How they CHWs work

<table>
<thead>
<tr>
<th></th>
<th>Alone</th>
<th>Team</th>
<th>Both</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>6</td>
<td>153</td>
<td>45</td>
</tr>
</tbody>
</table>

Who CHWs Work With

<table>
<thead>
<tr>
<th>Role</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Case manager</td>
<td>24</td>
</tr>
<tr>
<td>Health educator</td>
<td>53</td>
</tr>
<tr>
<td>Nurse</td>
<td>32</td>
</tr>
<tr>
<td>Nutritionist</td>
<td>23</td>
</tr>
<tr>
<td>Physician</td>
<td>30</td>
</tr>
<tr>
<td>Social Worker</td>
<td>36</td>
</tr>
<tr>
<td>Administration</td>
<td>25</td>
</tr>
<tr>
<td>Other</td>
<td>41</td>
</tr>
</tbody>
</table>

Caseload

<table>
<thead>
<tr>
<th>Range</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-10</td>
<td>23</td>
</tr>
<tr>
<td>11-50</td>
<td>16</td>
</tr>
<tr>
<td>51-100</td>
<td>15</td>
</tr>
<tr>
<td>101-250</td>
<td>53</td>
</tr>
<tr>
<td>251-500</td>
<td>17</td>
</tr>
<tr>
<td>501-1000</td>
<td>36</td>
</tr>
<tr>
<td>1000-5000</td>
<td>4</td>
</tr>
<tr>
<td>&gt;5000</td>
<td>6</td>
</tr>
</tbody>
</table>

Primary Language

<table>
<thead>
<tr>
<th>Language</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>English</td>
<td>60%</td>
</tr>
<tr>
<td>Spanish</td>
<td>40%</td>
</tr>
</tbody>
</table>
## Training

<table>
<thead>
<tr>
<th>Training Received</th>
<th>Before CHW Certification</th>
<th>After CHW Certification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public Health issues</td>
<td>43</td>
<td>39</td>
</tr>
<tr>
<td>Health education methods</td>
<td>39</td>
<td>43</td>
</tr>
<tr>
<td>Counseling &amp; mentoring techniques</td>
<td>21</td>
<td>25</td>
</tr>
<tr>
<td>How to make referrals</td>
<td>30</td>
<td>33</td>
</tr>
<tr>
<td>Cultural competency &amp; health issues</td>
<td>39</td>
<td>42</td>
</tr>
<tr>
<td>First Aid or CPR</td>
<td>50</td>
<td>51</td>
</tr>
<tr>
<td>Safety training</td>
<td>28</td>
<td>25</td>
</tr>
<tr>
<td>Leadership training</td>
<td>34</td>
<td>24</td>
</tr>
<tr>
<td>Management &amp; organization skills</td>
<td>37</td>
<td>23</td>
</tr>
<tr>
<td>Fundraising or grant writing</td>
<td>11</td>
<td>11</td>
</tr>
<tr>
<td>Outreach Worker</td>
<td>46</td>
<td></td>
</tr>
<tr>
<td>Domestic Violence</td>
<td></td>
<td>42</td>
</tr>
<tr>
<td>Diabetes &amp; Heart Disease</td>
<td></td>
<td>57</td>
</tr>
<tr>
<td>None</td>
<td>15</td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td>19</td>
<td>27</td>
</tr>
</tbody>
</table>

### How the participants heard about the training

- P/CHW State Office: 47%
- Newsletter: 4%
- Don't know/refused: 0%
- Other community organization: 19%
- Employer: 4%
- Church, Temple, Mosque: 0%
- Other CHW/Promotor/a: 24%
- FQHC: 1%
- Neighborhood organization: 1%